

Consumer Satisfaction Survey
March 23, 2018

31 ESCA consumers that attended the March 19-23, 2018 Boot Camp completed a Satisfaction Survey. Question 1 stated – “I believe I am more prepared for finding a job because of Boot Camp.” Consumers were asked to rate this on a 1-to-5 scale with 1 being “No, not really”, 3 being “A little more prepared”, and 5 being “Yes, I am much more prepared.” The average rating for this was 4.8 with 27 of 31 consumers giving the highest possible rating of 5.

Question 2 stated “Overall I was satisfied with Boot Camp.” Again ratings were 1 (“No, not really”), to 5 (“Very Satisfied”). The average rating for the 31 consumers was 4.8 with 25 consumers giving the highest rating.

When asked to identify the part of Boot Camp liked best, all parts were liked by the majority of consumer with ESCA Staff Presentations liked most (28) and Guest Speakers (24) second most.

Some general comments offered by consumers regarding Boot Camp included –

“It felt good being here because the boot camp really made me more confident and it helped me learn new things about myself.”

“It has prepared me to take the interviewing and application and every step in between with care”.

“Excellent tool for people who have never worked and a refresher for those who need to be reminded.”

“I enjoyed myself and met some really great people and learned a lot. Thank you!

Ed Collier
Director of Employment Services